

Instruction

7210 – Quality Policy

0

Summary, responsibility, contents

0.1

Summary

The instruction describes how the company works with quality.

0.2

Responsibility

The Managing Director is responsible for the compliance of the instruction.

0.3

Contents

Instruction

3 pages

1

Generally

A good quality in dealing with customers and suppliers is important for CHS Controls. The objective of the quality work is that all activities should be of high quality so that customers, suppliers and employees always have a great confidence for the CHS Controls as partners.

2

Operations

CHS Controls AB is a sales company without its own production. The company represents other companies' products with long-term relationships. The company, has next to the office, a warehouse in which many products are received and delivered from. The company designs and assembles some smaller systems through collaboration with local companies, which assemble the final products.

The products that are marketed, mainly electrical appliances and installation materials, enters as intermediate products in our customers' products, or constitute complete products. The customers are machine manufacturers, OEM, and companies and process industries and the public sector. Many of our products will meet their end use in Europe, but an important skill in our offer are products for export, for example, according to the North American standard, UL, ANSI, NFPA, and end-use customers on the market.

3

Certified Suppliers

Our suppliers have, for the production of their products, their own third-party certifications that meet local regulations and requirements as well as ISO 9001 and, where applicable, ISO 14001 and OHSAS 18001. These certificates are provided to our customers when desired, forming the basis for the quality of the products we supply. Custom designed products must meet the applicable requirements for CE marking or standards according to customer specification.

4

Delivery Quality

Every delivery from the company will be a good reference for continued business and meet the demands of our customers for the product. Our way to handle sales and orders and delivery commitments will be characterized by professionalism, flexibility and meet the demands of our customers.

Laws and government regulations shall be a minimum basis, and the company strives to exceed these requirements.



Approved by
Micael Hellström

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1

Page
2(3)

We work together with our suppliers to improve our offering and our service. If something does not meet the high standards of delivery CHS Controls AB works together with suppliers to correct errors and introduce changes in our way of working to prevent a repeat, continuous improvement.

Instruction – Edition review

7210 – Quality Policy

Appendixes None

Amendments to this instruction affect the entire instruction. Revision of the instruction affects **all** pages, if an amendment is made on **any** page

| <u>Approved Revision</u> | <u>Description</u> | <u>Page</u> | <u>By</u> |
|--------------------------|--|-------------|-----------|
| 0 | Original | 1-3 | HÅJ |
| 1 | Micael Hellström replaces Hans-Åke Jönsson | 1-3 | MHE |